

Terms and Conditions of Sale and Quotation

The following are the Terms and Conditions upon which **ROX Systems Pty Ltd ABN 82 139 968 657** sell and quote for the sale of goods and services.

1. DEFINITIONS AND INTERPRETATION

1.1. Definitions

In these Terms and Conditions, unless the context otherwise requires:

- 1.1.1 "Application" in relation to a Buyer means the Commercial Credit Account Application signed by the Buyer which refers to these Terms and Conditions.
- 1.1.2 "Buyer" means the Person named in the relevant Sales Invoice or Quotation.
- 1.1.3 "Exclusive Goods" means any goods which are, at the Buyer's request, specifically ordered for the Buyer.
- 1.1.4 "GST" means the goods and services tax as imposed by the GST Law together with any related interest, penalties, fines or other charge.
- 1.1.5 "GST Amount" means any Payment (or the relevant part of that Payment) multiplied by the appropriate rate of GST.
- 1.1.6 "GST Law" has the meaning given to that term in A New Tax System (Goods and Services) Act 1999, or, if that Act does not exist for any reason, means any Act imposing or relating to the imposition or administration of a goods and services tax in Australia and any regulation made under that Act.
- 1.1.7 "Payment" means any amount payable under or in connection with a Quotation or Sales Invoice including any amount payable by way of indemnity, reimbursement or otherwise (other than a GST Amount) and includes the provision of any non-monetary consideration.
- 1.1.8 "Person" includes an individual, the estate of an individual, a body politic, a corporation, an association (incorporated or unincorporated) and a statutory or other authority.
- 1.1.9 "Purchase Price" means the price for the goods set out in the relevant Quotation or Sales Invoice.
- 1.1.10 "Quotation" means the form of quotation submitted by a Seller to the Buyer in which these terms and conditions are deemed to be incorporated.
- 1.1.11 "Sales Invoice" means the sales invoice issued by a Seller to the Buyer in which these terms and conditions are or are deemed to be incorporated.
- 1.1.12 "Seller" in relation to any Quotation or Sales Invoice means ROX Systems Pty Ltd ABN 82 139 968 657.
- 1.1.13 "Tax Invoice" has the meaning given to that term by the GST Law.
- 1.1.14 "Taxable Supply" has the meaning given to that term by the GST Law.

1.2 Interpretation

- 1.2.1 Any special conditions specified on a Quotation or Sales Invoice shall, to the extent they are inconsistent with

these Terms and Conditions, take precedence over these Terms and Conditions.

- 1.2.2 Words importing the singular shall include the plural (and vice versa).

- 1.2.3 If any provision of these Terms and Conditions is invalid and does not go to the essence of this agreement, these Terms and Conditions should be read as if that provision has been severed.

2. GOVERNING TERMS AND CONDITIONS

These are the only Terms and Conditions which are binding upon the Buyer with the exception of those otherwise agreed in writing by the Seller which are imposed by a statute and which cannot be excluded. Any direction by the Buyer either verbal or written to procure goods or services from the Seller will be deemed as acceptance by the Buyer of these Terms and Conditions, despite any provisions to the contrary in the direction or any Purchase Order issued by the Buyer.

3. TERMS OF PAYMENT

- 3.1 Payment to the Seller for goods delivered and accepted is due within 7 calendar days of the date of the invoice. If the Buyer fails to make payment in accordance with this Clause, all amounts owing by the Buyer to the Seller named in the Sales Invoice shall immediately become due and payable. Each outstanding amount may bear interest of the rate of 15% per annum calculated on a daily basis from the day it falls due until the day it is paid.
- 3.2 Payment may be made by Cash, Cheque, Direct Deposit or Credit Card. Credit Card payments may incur a facility fee of up to 2.5% of the payment amount.
- 3.3 The Seller at its discretion, reserves the right to refer any overdue account to a mercantile agency or a Solicitor for collection or recovery action. The Buyer accepts responsibility for all costs incurred in respect to this collection or recovery action.

4. INSPECTION AND ACCEPTANCE

The Buyer shall inspect all goods upon delivery and shall within 48 hours of delivery give notice to the Seller named in the relevant Sales Invoice or of any matter or thing by which the Buyer alleges that the goods are not in accordance with the Buyer's order. Failing such notice, subject to any non-excludable condition implied by law, such as those in the Trade Practices Act 1974 (Cth), the goods shall be deemed to have been delivered to and accepted by the Buyer.

5. RETURNS

- 5.1 Returns will be accepted for faulty or defective goods or any other non-excludable obligations of the Seller set out in the Trade Practices Act 1974 (Cth) or similar State and Territory legislation – refer Clause 21 below.

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5.2 Returns of standard stock line goods other than those referred to in 5.1 above, must be approved by the Seller but will only be accepted if returned within a 7 day period from the date of delivery. These authorised returns must be freight prepaid and will only be accepted if they are in a saleable condition. The Seller reserves the right to charge a handling fee equal to 25% of the selling price of the goods returned under this provision. Products specifically purchased to the Buyer's specification are not returnable unless they are of the kind referred to in (a) above. Freight/handling Fees will not be reimbursed.

6. QUOTATIONS

6.1. Unless previously withdrawn, a quotation is valid for 30 days or such other period as stated in it. A quotation is not to be construed as an obligation to sell but merely an invitation to trade and no contractual relationship shall arise from it until the Buyer's Order has been accepted by the Seller.

6.2. The Seller shall not be bound by any conditions attaching to the Buyer's order or acceptance of a Quotation and, unless such conditions are expressly accepted by the Seller in writing, the Buyer acknowledges that such conditions are expressly negated.

7. GST

The parties agree that:

- 7.1 the Purchase Price will be inclusive of GST;
- 7.2 all other Payments have been calculated without regard to GST;
- 7.3 each party will comply with its obligations under the Trade Practices Act 1974 when calculating the amount of any Payment and the amount of any relevant Payments will be adjusted accordingly;
- 7.4 if the whole or any part of any Payment is the consideration for a Taxable Supply (other than for payment of the Purchase Price) for which the payee is liable to GST, the payer must pay to the payee an additional amount equal to the GST Amount, either concurrently with that Payment or as otherwise agreed in writing.
- 7.5 any reference to a cost or expense in this Agreement excludes any amount in respect of GST forming part of the relevant cost or expense when incurred by the relevant party for which that party can claim an Input Tax Credit; and the payee will provide to the payer a Tax Invoice.

8. PASSING OF PROPERTY AND RISK

- 8.1. Goods supplied by a Seller to the Buyer shall be at the Buyer's risk immediately upon delivery to the Buyer, into the Buyer's custody or at the Buyer's direction (whichever happens first). The Buyer shall insure the goods from the time of that delivery at its cost against such risks as it thinks appropriate, shall note the interest of the Seller named in the relevant Sales Invoice on the insurance policy and shall produce a certificate to this effect to that Seller upon request.
- 8.2. Property in the goods supplied by a Seller to the Buyer under these terms and conditions shall not pass to the Buyer until those goods and other goods have been paid for in full.
- 8.3. Until the goods have been paid for in full:

- (i) the Buyer shall store the goods in a manner which shows clearly that they are the property of the Seller; and
- (ii) the Buyer may sell the goods, in the ordinary course of its business, as agent for the Seller and shall account to the Seller for the proceeds of sale (including any proceeds from insurance claims). These proceeds must be kept in a separate bank account.

- 8.4 The Buyer irrevocably authorises the Seller at any time to enter onto any premises upon which:
 - (i) the Seller's goods are stored to enable the Seller to:- inspect the goods; and/or – if the Buyer has breached these terms and conditions, reclaim the goods;
 - (ii) the Buyer's records pertaining to the goods are held to inspect and copy such records.
- 8.5 The Buyer agrees that the provisions of this Clause applies notwithstanding any arrangement under which that Seller grants credit to the Buyer.

9. SUPPLY

- 9.1. The Seller reserves the right to suspend or discontinue the supply of goods to the Buyer without being obliged to give any reason for its action or to withdraw the Credit facility from the Buyer.
- 9.2. Should the Credit facility be withdrawn from the Buyer the entire balance of the Account due to the Seller shall become immediately due and payable.

10. PART DELIVERIES

The Seller reserves the right to make part deliveries of any order, and each part delivery shall constitute a separate sale of goods upon these Terms and Conditions. A part delivery of an Order shall not invalidate the balance of an Order.

11. INSTALLATION

The Seller's Quotation or Sale Invoice is made on a supply only basis. Installation and commissioning (if any) is at the expense of the Buyer unless otherwise specified in writing by the Seller.

12. DIMENSIONS, PERFORMANCE DATA AND OTHER DESCRIPTIVE DETAILS

- 12.1. Photographs, drawings, illustrations, weights, dimensions and any other particulars accompanying, associated with or given in a Quotation, descriptive literature or a catalogue approximate the goods offered but may be subject to alteration without notice.
- 12.2. Any performance data provided by the Seller or a manufacturer is an estimate only and should be construed accordingly.

13. SHIPMENT AND DELIVERY

- 13.1. Delivery will be made to the location specified on the Order.
- 13.2. The Seller will endeavour to fill all Orders promptly but will not be liable for any delay occurring in the supply of goods and/or services or any loss sustained or costs incurred by the Buyer. The Seller shall not be liable for any indirect or consequential loss or any other loss incurred by the Buyer as a result of the delay.

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13.3. A delivery/handling charge will apply to all deliveries with the exception of back order deliveries which are part of an original Order that has been partly fulfilled.

13.4. Claims for short delivery or goods damaged in transit must be made by the Buyer in writing to the Seller within 7 days of the date of delivery. Claims after this date will be rejected by the Seller.

14. MANUFACTURERS' CHANGES

Where the Seller is acting as agent for a manufacturer or supplier, the Seller shall not be liable for any alteration or variation in the goods made by the manufacturer or the supplier.

15. CURRENCY

Where goods are imported into Australia, any adverse variation in the price arising from fluctuation in exchange rates between the date of the Buyer's order and the date of payment by the Seller will be to the Buyer's account.

16. CONTINGENCIES

Any charge, duty, impost, sales tax or other expenditure which is not applicable at the date of Quotation or Sales Invoice but which is subsequently levied upon a Seller in relation to a Quotation or Sales Invoice as a result of the introduction of any legislation, regulation or governmental policy, shall be to the Buyer's account.

17. CHARGES BEYOND POINT OF DELIVERY QUOTED

Unless otherwise agreed in writing, if the Seller prepays freight, insurance, custom and import duties (if any), landing and delivery charges and all other charges in connection with shipment and delivery of the goods, then any such charges shall be to the Buyer's account. The Seller reserves the right to nominate the means of delivery.

18. DEFAULT OF BUYER

If these terms and conditions are not strictly observed by the Buyer, the Seller may in its absolute discretion, refuse to supply to the Buyer and the Seller shall not be liable to the Buyer for any loss or damage the Buyer may sustain as a result of such refusal. The costs of collection of any moneys are due and payable by the Buyer, including the fees of any mercantile agent or lawyer engaged by the Seller.

19. BUYER'S CANCELLATION

Unless otherwise agreed in writing, the Buyer shall have no right to cancel an order which has been accepted by a Seller. If a right of cancellation is expressly reserved to the Buyer, such right of cancellation must be exercised by notice in writing from the Buyer to the Seller with which the order has been placed not later than 7 days prior to the estimated date of shipment by the manufacturer or that Seller as the case may be. Unless otherwise agreed between the Buyer and Seller, upon cancellation prior to shipment any deposit paid by the Buyer shall be forfeited to the Seller. Despite the cancellation of any order for any reason, the Buyer must still purchase from the Seller any goods ordered by the Buyer which constitute Exclusive Goods (whether in store, in transit or being

manufactured) which were procured or ordered by the Seller before such cancellation, unless otherwise agreed in writing by the Seller.

20. WARRANTY

20.1. The Seller makes no express warranties under this Agreement except that to the extent that the goods supplied are covered by a manufacturer's warranty, the Seller will pass on to the Buyer the benefit of that manufacturer's warranty.

20.2. Upon discovery of any defect in the goods supplied by a Seller the Buyer shall immediately notify that Seller in writing. The Buyer shall not carry out any remedial work to allegedly defective goods without first obtaining the written consent of that Seller to do so.

20.3. The Seller does not exclude or limit application of any provision of any statute (including the Trade Practices Act (Cth)) where to do so would contravene that statute or cause any part of this clause to be void. (d) The Seller excludes all conditions, warranties and terms, whether expressed or implied by law or otherwise in respect of the goods which may apart from this clause be binding upon the Seller, except any implied conditions and warranties the exclusion of which would contravene any statute or cause this clause to be void.

20.4. To the extent permitted by statute, the liability, if any, of the Seller arising from the breach of any implied conditions or warranties in relation to the supply of goods other than goods of a kind ordinarily acquired for personal, domestic or household use or consumption, shall at the Seller's option be limited to:

- (i) the replacement of the goods or resupply of the goods by the Seller;
- (ii) the repair of the goods.

20.5. The Seller excludes all liability to the Buyer in negligence for acts or omissions of the Seller, its employees, agents and contractors and all liability to the Buyer in contract for consequential or indirect loss or damages, arising out of or in connection with this Agreement.

20.6. The Buyer expressly acknowledges and agrees that it has not relied upon, any advice given by the Seller, its agents or employees in relation to the suitability for any purpose of goods or materials supplied by the Seller.

20.7. To the extent permitted by statute, all warranties (whether express or implied, and whether given by the Seller, the manufacturer or a third party) and any obligation of the Seller to repair or replace any goods are void in respect of any goods which the Buyer tampers with or alters.

21. ALTERATION TO CONDITIONS

The Seller may, at any time and from time to time and without notice, alter these terms and conditions.

22. GOVERNING LAW

These terms and conditions and any contract including them shall be governed by and construed in accordance with the laws of the State of New South Wales and the Seller and the Buyer submit to the non-exclusive jurisdiction of the Courts of New South Wales.